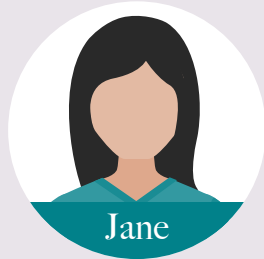


Helping Hand case study



Jane contacted us to use Helping Hand as she was worried about her 2 year old son, Luke's, speech development.

- Jane spoke to her dedicated, personal nurse adviser, who listened to her concerns. Luke had reached the expected targets in all other areas, however he had a very limited vocabulary and Jane was very worried.
- The RedArc nurse, whilst trying to reassure Jane that all children develop at different rates, agreed that a speech and language assessment would be helpful. If this referral was to be provided through the regular health system, it could take up to a year or more to be seen.
- The RedArc nurse was able to source a suitably qualified therapist nearby to Jane, who would be able to provide an assessment and a course of follow up therapy, if appropriate. A comprehensive assessment was carried out by the therapist **within a couple of weeks** and Jane received a full report, with recommendations.
- The therapist gave the family strategies to work on and Luke's vocabulary increased quickly. Following the assessment, Luke attended follow on sessions to support his progress. Jane felt reassured and more positive.

“The support through RedArc has been amazing and we are so grateful for this service.”



Jane was very appreciative of the nurse support and the service provided, and was assured that she could contact her nurse at any point in the future if she needed to.