

2019 LIFE AND SPECIFIED SERIOUS ILLNESS CLAIMS

In 2019 Royal London Group* paid

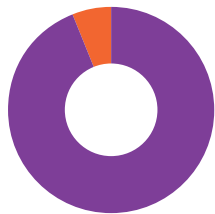
99.7%

of all claims**

Over

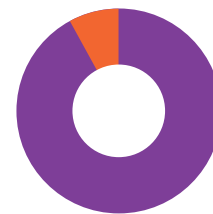
€645 million

in total claims payouts**



94%

of **Term Assurance** claims



92%

of **Specified Serious Illness** claims

Over

€122 million

in total **Term Assurance** claims payouts



Over

€168 million

in total **Specified Serious Illness** claims payouts



In 2019 in Ireland

€126,298

was the average **Life claim** payout

Average claimant age:

56

Claims were split:
70% 30%



€55,367

was the average **Specified Serious Illness claim** payout

Average claimant age:

49

Claims were split:
50% 50%



Note: Exchange rate used as at 08/06/20.

* Group protection figures from Royal London UK protection business and Royal London Ireland claims paid (01 January 2019–31 December 2019).

** Figure includes Term Assurance, Whole of Life, Terminal Illness, Total Permanent Disability, Specified Serious Illness and Income Protection.