

# 2022 Protection Claims

## A snapshot of Ireland claims in 2022

We know that claims are made during difficult times. So, our focus is to make sure we pay claims quickly and with minimum paperwork to help ease financial worries and allow customers and their families to focus on what matters most.

**99% of total protection claims<sup>^</sup> paid in 2022**

**Over €46 million<sup>^</sup> paid to customer and their families in Ireland.**



**Life Cover<sup>^^</sup>**

**99.6%** of claims paid



**Specified Serious Illness**

**84%** of claims paid



**Whole of Life**

**99.9%** of claims paid

**Income Protection:** This is a relatively new book of business, launched in 2014 and as a result we have low volumes of claims to date.

<sup>^</sup> Figure includes Term Assurance, Whole of Life, Terminal Illness, Specified Serious Illness and Income Protection.

<sup>^^</sup> Includes Term Assurance, Terminal Illness, Whole of Life.

## Royal London Group claims in 2022



**99.4%\*** of protection claims and over **€737 million\*\*** in total claims payouts.

\* Group protection figures from Royal London UK and Ireland Protection business claims paid (1 January to 31 December 2022).

\*\* Figure includes Term Assurance, Whole of Life, Terminal Illness, Total Permanent Disability, Specified Serious Illness and Income Protection.

Figure converted to euro figure from £631 million.

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