A HELPING HAND
WHEN YOU NEED IT MOST

Your One-to-One Personal Support
When, following your Financial Broker’s recommendation, you decide to take out a Royal London policy, once you have sufficient cover in place, you are making sure you and your family are financially protected if anything happens to you.

But now you’re also putting a measure in place that will help them be looked after emotionally. This might sound a bit far fetched? But in fact, it’s absolutely true. That’s because Royal London offer our Helping Hand service with all of our new policies.

Helping Hand gives one-to-one personal support from your own Personal Nurse Advisor from Red Arc, who can help you and your family cope with the devastating effects that illness or bereavement can have. With over 20 years experience, Red Arc has earned a reputation for service excellence and supporting individuals and their families through serious illness, chronic health conditions, bereavement and disabilities.

Whilst your medical team focus on your treatment, Red Arc helps by providing ‘softer’ skills – a friendly listening ear, practical information and much needed emotional support both for you and your family (when we say ‘family’ we mean the spouse or partner of the Royal London Life Assured and their children).

To help speed up recovery, specialist therapy may also be provided through Helping Hand, such as:

- Bereavement Counsellors
- Speech and Language Therapists
- Face-to-face second medical opinion
- Complementary therapies
- Massage
- Physiotherapy for serious health conditions

Helping Hand is available for you and your family from day one of the policy, regardless of which type of policy you choose and whether or not you are making a claim – and all at no additional cost. And once your support from your Personal Nurse Advisor starts, there’s no limit to how often you can speak to them.

So when you take out a policy with Royal London, we’ll protect more than just your finances – we’ll give you a Helping Hand.

Contact your Financial Broker for more information or visit royallondon.ie to view some testimonial videos.